UW Global Travel: Emergency Management Improvements

**UW Global Travel’s Mission Statement:**
The best global travel for UW faculty, staff, and students.

**Background**
UW Global Travel is a program administrated by the University of Washington (UW) to support students and employees who are traveling abroad. The program provides a variety of services, including trip planning, travel insurance, and emergency support.

**Opportunities**
1. Manual time spent looking through news headlines
2. Manual time spent matching students and their locations with news headlines
3. Lack of traveler registration and response to UW Travel Emails

**Future Improvements**
- Expanded use of social media applications for response and notifications
- Functional Diagram of Emergency Response

**Results**
- A future improvement diagram
- Integrated Alert System
- Aggregated Newsfeed

**Expanded Use of Social Media Applications**
- The Safe Traveler Notification is an email sent to the GTSM if a traveler is not safe and automatically links other UW Travelers to University Leadership and the media.

**Integrated Alert System**
- This replaces the previous check-in process, where travelers had to respond even if they were safe.

**Unsafe Traveler Notification**
- The Unsafe Traveler Notification is sent to the GTSM if a traveler is not safe and automatically links other UW Travelers to University Leadership and the media.

**Aggregated Newsfeed**
- The Aggregated Newsfeed provides automated email alerts based on the latest breaking news and aggregated news sites, including RSS feeds and trusted Twitter sources. This involves a lot of manual work and effort.

**Functional Diagram of Emergency Response**
- The Functional Diagram of Emergency Response provides:
  - Automatic Data Collection:
  - Responses for each emergency are tracked on their own spreadsheet and do not require manual checking.
  - Simple Usage:
  - Having to compose an email response, which will likely improve response rate.
  - Data presented instead of being retrieved:
  - As responses are collected, reducing effort required to find safe and unsafe travelers.
  - Results: